

George Mponos

Web developer | IT Consultant

1 Robert Kennedy Street, Kapsalos, Limassol, 3076, Cyprus

+30 698 3884605 (GR), +357 97 631158 (CY)

gmponos@webthink.gr – gmponos.webthink.gr

Born on January 24, 1987 | Greek nationality

Experience

Trading Point of Financial Instruments - PHP Backend Web Developer

March 2015 till today | Cyprus, Limassol

- Developing new web applications and technologies.
- PHP development as per project needs with the use of frameworks.
- Developing database management systems on the web and ensuring the design and pattern of the developed website is according to the requirements of the Head of Development, in terms of security, data integrity, functionality, and features.
- Implementing web application utilities for reporting, reconciliation and other purposes on a daily basis.
- Designing, creating and developing SQL (MySQL) Server databases on a per project basis.
- Performing routine site maintenance as needed and spot errors.
- Maintaining and updating the payment gateway for electronic transferring of funds.

GLOBO PLC - Technical Support Engineer

December 2015 – March 2015 | Greece, Athens

- Providing support to customers-developers facing technical problems with the programming studio.
- Replicating reported problems to validate and identify the root cause.
- Guiding customers-developers to the right resolution path for problems which are not product-related.
- Co-operating and following up with 3rd level support to ensure rapid resolution of bugs.
- Engaging with the customer community to provide solutions and answers via the developers Forum.
- Updating a knowledge base and FAQ's for products and services.
- Participating in beta testing of new product versions to ensure readiness to support new releases.

Portable Solutions LTD - IT Managing Consultant/IT Manager.

August 2012 - December 2015 | Greece, Athens

- Developing web applications and administrating web servers through ssh access or cPanel.
- Developing small applications using VB.NET and VB6.
- Configuring-organizing all the business tools (ticketing system, PBX software, email accounts etc.)
- Design reports with Crystal Reports 9.0 for catering-restaurant shops.
- Administrating MS SQL databases for catering-restaurant shops.
- Writing SQL queries to validate data and to ensure integrity.
- Coordinating and guiding the IT department.
- Training new staff and partners on company's software and hardware products.
- Handling complex technical problems of customers providing solution through remote access and phone.
- Functional testing of wireless ordering applications.
- Replicating reported problems from customers to validate and identify the root cause.
- Technical evaluation of new hardware and software products.
- Writing requirements analysis for software developers.
- Writing documentations and FAQ for internal use about company's software and hardware products.
- PDA - Pocket PC thermal printers, tax systems technical support.

Portable Solutions LTD - IT Consultant/IT support (internship).

February 2012 - August 2012 | Greece, Athens

- Design and developing web application for online ordering.
- IT customer support service providing support from remote access and phone.
- Training customers and partners for using company's software and products.
- Installation of networks, software and peripherals according to customer requirements.
- PDA - Pocket PC thermal printers and tax systems technical support.

Military Services Completed

November 2010 - August 2011 | Greece

Software and Services Engineering lab of Electronic Computer Systems Engineering department at the Technological Institute of Piraeus - Student laboratory assistant as part time employee.

March 2010 - October 2010 | Greece, Athens

- Providing technical, network and computer support to lab students.
- Keeping updated the lab's website.
- Installing, configuring and administrating a wiki platform (DokuWiki).

Education

Technological Educational Institute of Piraeus

Bachelor of Science, Electronic Computer Systems Engineer (*September 2005 - September 2014*)

- **Thesis:** Developing Web Applications using Open Source Software.
- Assisted in the annual Open Source festival that students of the department organize.
- Development of an online bookshop for the course Web Application Development with excellent grade. The application developed using PHP, MySQL, JavaScript and HTML.
- Development of an application simulating scheduling algorithms of hard-drives using C programming language and parallel programming methods for the course Operating Systems II with excellent grade.
- Excellent grades in Parallel Programming and Software Engineering courses.

1st Technical Professional Lyceum of Egaleo

Certificate in Computer support systems, applications and networks (*September 2001 - June 2004*)

Projects

- Development of a ticketing web application for Portable Solutions LTD to supply efficient customer support. The application developed using CakePHP, Twitter Bootstrap, MySQL and jQuery.
- Design the frontend of a website for a catering restaurant shop in Egaleo using Twitter Bootstrap (*mamageiremata.gr*).
- Assisted in the frontend development of a Wordpress website for an IT company (*clickorder.gr*)

Technical skills and competences

- Web application development using PHP MVC Frameworks (CakePHP, CodeIgniter, Laravel).
- Web application development using CMS (Wordpress, familiar also with Drupal).
- Developing REST APIs using PHP MVC frameworks.
- Very good use of known JavaScript libraries, frameworks and plugins (jQuery, Bootstrap, qTip², w2ui, Moment, DataTables).
- Experienced with various testing processes and methods (Unit Testing, Functional Testing, Acceptance Testing).
- Installing, configuring and administrating a wiki platform (DokuWiki, MediaWiki, TWiki).
- Experienced with various Internet Payment Service Providers and Anti Money Laundering procedures.
- Developing small applications using Visual Basic .NET, Visual Basic 6.0, C/C++, JAVA.
- Designing, managing and administrating databases (MySQL, MS SQL).
- Designing reports using Crystal Reports 9.
- Designing ERDs and flowcharts.
- Very good use of Version Control Systems (git, Microsoft VSS).
- Excellent use of Ticketing and Bug Reporting Systems (Kayako, Jira, Bugzilla, BugGenie, osTicket)
- Linux server administration (Ubuntu Server, Gentoo, Debian).
- Familiar with Windows Server administration (2000, 2003, 2008).
- Good use of the Adobe Suite (mainly Photoshop and Dreamweaver).
- Familiar with ERP and CRM programs (openERP, Dolibarr, softONE, vTiger, sugarCRM).
- Familiar with programming in ASSEMBLY (z80, 80x86) and microControllers (80x85).
- Very good use of Matlab and Simulink.

Additional information

Languages	Greek (native), English (Excellent Knowledge)
Driving license	Car and motorcycle driving license